**Shawn Weaver**

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##### PROFESSIONAL PROFILE

Dedicated IT professional with comprehensive systems administration and information security experience. Proactive in implementing updates and solutions with minimal downtime and adept at troubleshooting technical issues resulting in quick resolutions. Monitor to ensure network availability to all system users and skilled in performing necessary maintenance to support network availability.

##### INFORMATION TECHNOLOGY COMPETENCIES

**Systems:** Windows PC, Mac OSX Server, Linux, Cisco, VMware, Android and iOS

**Languages:** PowerShell, Bash, Python, SQL, HTML, CSS

**Software:** MS Word/Excel/PowerPoint/Outlook/Docker

**CERTIFICATIONS**

• CompTIA Security+ • CompTIA A+ • CompTIA Network+

• CompTIA Project+ • ITIL Foundations • LPI Linux Essentials

## PROFESSIONAL EXPERIENCE

**PVUSD | Phoenix, AZ**

**System Engineer** January 2019 - present

**IT Specialist III** July 2014 – January 2019

Ensure the stable operation of computer hardware, software systems. Install, deploy, support and maintain virtual and physical infrastructure

* Monitor all systems and traffic to ensure maximum availability, performance and response rates.
* Diagnose, provide root cause analysis, remedy for deliverability issues, application, hardware, network, and OS issues.
* Evaluate and analyze systems and metrics in order to provide recommendations for service and security improvements.
* Coordinate the design, implementation, operation, and maintenance of email system, print management solution saving millions of dollars yearly.
* Management of Active Directory, Workspace 1 (previously G Suite), Workspace One (VMware MDM), DUO multifactor authentication
* Review and update service policies and procedures to safeguard critical systems, information and data.
* Create and maintain high-quality documentation of all relevant specifications, systems, and procedures.
* Maintains backups and recovery point objectives within business standards for disaster recovery.
* Worked with a small team to overhaul wireless infostructure without affecting users and saving 2+ million dollars.
* Implemented a hybrid infrastructure using Google Cloud Platform (GCP).
* Developed a new system to efferently distribute purchased resources to thousands of staff members every year in less than a week to facilitate the instruction of 40,000 students. (https://cloud.google.com/customers/paradise-valley)

##### EDUCATION

**Bachelor of Science in Information Technology**

*Western Governors University* | Salt Lake City, UT

* Studies focused in IT Foundations, Network Infrastructure Design and Security
* Courses included IT Project Management, Data Management, IT applications, Cloud Foundations, and Emerging Technologies
* Completed in one year through hard word, dedication and focus.